



Growth Resources

# Customer Service Rep Profile Structured Interview Questionnaire

<i>Agreed-Upon Skills</i>	Candidate Score
WILLINGNESS TO SERVE ALL TYPES OF CUSTOMERS	
USES CUSTOMER CONTACT TO BUILD BUSINESS	
MAXIMIZES RESULTS BY PARTNERING AS A CUSTOMER ADVOCATE	
DRIVEN TO PRODUCE BY CREATING AN ENJOYABLE CUSTOMER EXPERIENCE	
PRACTICAL INTELLIGENCE	
<b>TOTAL</b>	

<b>Applicant:</b> _____
<b>Date:</b> _____
<b>Interviewer:</b> _____