



Growth Resources

Customer Service Rep Profile Structured Interview Questionnaire

<i>Agreed-Upon Skills</i>	Candidate Score
WILLINGNESS TO SERVE ALL TYPES OF CUSTOMERS	
USES CUSTOMER CONTACT TO BUILD BUSINESS	
MAXIMIZES RESULTS BY PARTNERING AS A CUSTOMER ADVOCATE	
DRIVEN TO PRODUCE BY CREATING AN ENJOYABLE CUSTOMER EXPERIENCE	
PRACTICAL INTELLIGENCE	
TOTAL	

Applicant: _____
Date: _____
Interviewer: _____